

## WELCOME!

#### **WEBINAR**

## FROM CONNECTIONS TO CONVERSATIONS: HOW TO USE LINKEDIN TO CLOSE SALES



**ELIZABETH CARTER** ACCOUNT MANAGER

#### JUNE 14 @ 11:30 AM EST

# Social Selling

"...a strategic method for sellers to connect and build relationships with prospects through social networks."

LinkedIn Sales Solutions, 2023



-Hubspot, 2022

Salespeople who use social selling close 40%-50% more new business than those who don't.

75% of B2B buyers and 84% of C-Suite executives are influenced by social media when making purchasing decisions.

-smallbizgenius, 2023

One in three B2B salespeople says social selling has increased the number of leads they work with.

-CSI Insights, 2023

## 5 Reasons Why Sales People Should Use Social Media

According to Socially Savvy, 2022

## 1. Speeds up the relationshipbuilding process





## **Examples:**

| 1  | CIT    |  |
|----|--------|--|
| 10 | ALC: N |  |
| r  |        |  |
|    |        |  |

Emily Hauber replied to their own comment on this

...

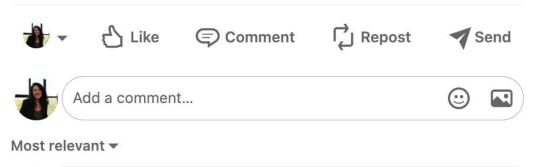


Makenzie Morris • 2nd Marketing Manager at Junior Achievement of the Hea... 2mo • 🕤

+ Follow

How do you stay organized at work? I manage several different things (website, social media, constant contact emails, etc.) that I need to keep calendars/plan for and I just can't seem to find a way to track and keep it all organized that I like. Any suggestions??

12 comments





Emily Hauber • 1st 2mo ••• Director Of Communications | Marketing at CITY Laundering ...

#### Asana 100%

Like · 🙆 2 | Reply · 4 Replies

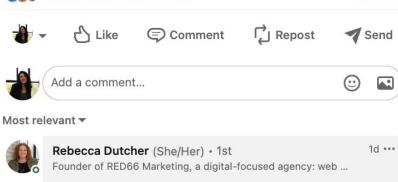


Cynthia Kay • 2nd Media Production Company Owner, Author, Speaker and ... + Follow 2d • (5)

There is a famous saying by E.E. Cummings. "It takes courage to grow up and become who you really are." A group of young entrepreneurs are getting a jump start. If you want to be inspired, please take a few minutes to read this. **#entrepreneurs** https://lnkd.in/gzVcWdtP



| The Importance of Being a Passionate Entrepreneur - 0 | Cynthia Kay |
|---|-------------|
| cynthiakaybiz.com • 4 min read                        |             |
| CC Rebecca Dutcher and 24 others                      | 1 comment   |

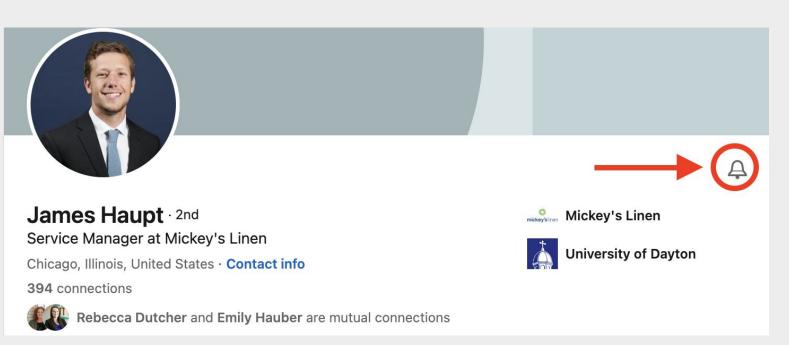


What a great way to find and share inspiration!



## Pro Tip:

- 1. Create a list of the main decision-makers that have LinkedIn accounts at the top organizations you'd like to work with.
- 2. Go to each of their LinkedIn profiles and click the bell icon to get notified every time they post on LinkedIn.
- 3. After they post, be one of the first people to engage and leave a thoughtful comment.





2. Allows salespeople to be more tapped into their target markets than ever before





## **Pro Tip:**

## Stuck on what types of content to share? Here are a few ideas:

- 1. Pose a question to your audience.
- 2. Write a thought leadership post that shares valuable insights.
- 3. Post a tutorial or how-to that addresses a pain point your prospects face.
- 4. Share an inspirational story that will resonate with your audience.



Graham Riley • 2nd President at MAVERRIK® - North America | Helping indi... 4d • (5)

+ Follow ···

How do you approach sales on LinkedIn?

Your approach to selling can greatly affect your outcome.

Cold calling is proven to lower your chances of successfully engaging someone in a potential business discussion.

Let me put it like this.

You're walking down the road, and someone you've never spoken to approaches you, boasting about what they do, and expecting you to give them money.

What would you do?

Walk away right?

However, if this is someone you see regularly, you know what they do, you trust them, you would be far more likely to engage in a discussion with them.

This is called social selling.

It is based on the premise that people buy from people.

And not just that, people they trust.

So answer this for me, do you practice social selling on a regular basis?

#networking #finance #growth

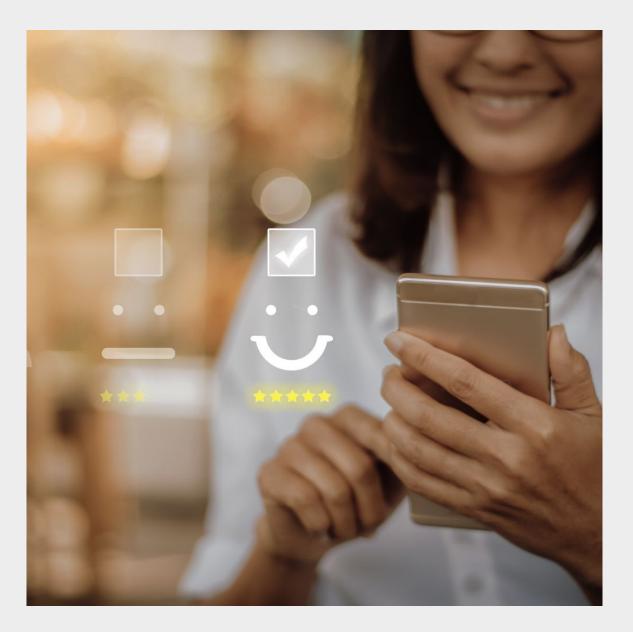
Do you practice social selling on a regular basis? The author can see how you vote. Learn more

Yes, every day
Sometimes
Never
I'm still unsure what this is!



82 votes · 2d left

3. Helps build trust with current and potential customers and employees





## **Examples:**



**Brian Jaimes** KC Sales Manager at Ace ImageWear

| Follow | wers      | 665 |
|--------|-----------|-----|
|        | ✓ Message |     |



with tailored service programs.

2w • 🕥 If you've never tried a local #uniform company, your business could be missing out on countless advantages! Read our #blog to learn more about how we deliver the benefits of a local business to our customers



aceimagewear.com · 2 min read

C& Brian Jaimes and 20 others 2 reposts Repost Like Comment Send Be the first to comment on this



...

This is a win, win, win, and makes me happy! Local using local! We use Ted's for our trash service at our house. Ace ImageWear uses Ted's for our company trash service.

Great job on the installation guys and Chad good work on the sale!

#### Ace Install at Ted's

Trash!















New install alert! Give a warm welcome to one of our newest accounts; Ted's Trash! We are so excited to have Ted's Trash a part of the Ace ImageWear KC family. ... See more

## **Examples:**



Jeff Peterson • Following Sales Manager at Spin Linen Management 9mo • (5)

Great times last night at Too Many Cooks in the Kitchen, supporting the mission of the Omaha Restaurant Association.

Thanks to all who came out and helped and the great staffs at Pitch and Embassy Suites.





Jean Marie Arellano • 2nd Founder & CEO at Vanity Fur 3mo • (5)

This really is a MUST READ! But only if you ever thought of running a business but you thought it wasn't doable. YES YOU CAN!

+ Follow

+ Follow



#### Sara Waskow • 3rd+

Matching People to Business Ownership | Franchise O... 3mo • Edited • 🔇

6 Myths About Franchising You Need to Know About

It's time for another edition of Mythbusters – but this time, for the franchising industry. FranNet of DFW & Oklahoma has compiled a list of 6 myths we hear from our entrepreneurial clients all the time. Now you can see right through them as well: https://bit.ly/3Y78OoH

#### #mysthbusters #franchising #dfwfranchiseexperts



## 4. Allows for deeper engagement with customers





## **Examples:**



Peter Brown • 1st General Manager | 4th Gen Executive 8mo • Edited • 🔇

Last night we had a retirement party for Tom, who started with us as a route service representative in 1987. During his 35 years as a route rep, he trained hundreds, had a great impact on many, and even brought his son into the business, Jim, a route representative with us for 15 some years. Pictured is Mickey's 3rd and 4th generation, father and son, Tom and Jim, another father and son combination that's contributed to our successs for decades. **#mickeyslinen** 





Jeff Peterson • Following Sales Manager at Spin Linen Management 3mo • (\$)

Great times this week in Vegas for the 2023 **#cscnetwork**. Such a wonderful group of facilitators, friends and colleagues to hang out with and learn from. Can't wait for next year.



...

2 comments

...

## 5. Helps generate leads

- Businesses that prioritize social selling are **51% more** likely to reach their sales quota
- 56% of salespeople utilize social media to find potential prospects

<u>LinkedIn Sales Solutions, 2023</u> <u>Hubspot, 2022</u>





## **Case Study: Pivotal** Blueprint

"My new client found me online and checked out my social media pages before we even met. After we talked, she said I was exactly what she was expecting and was excited to work with me!"

#### -Barb Reimbold, Certified **EOS Implementer**



Certified EOS Implementer™ | Business Coach | Owner

Last week on the lake... The Local Element!

What makes the The Local Element Real Estate Agency stand out from the rest? They are a collaborative, locally-focused real estate brand with systems, support, training, and innovative marketing to take that goal from vision to reality. Their focus is on showcasing and celebrating the communities they are a part of, because after all, their clients and agents are their friends and neighbors!

These ladies rocked their annual planning session! Looking forward to all 2023 has to offer you.

Want to learn more about The Local Element? Check out their site here!

https://bit.ly/3HojJ98

#### #onthelake #eos #annualsession #realestate





Barb Reimbold • 1st Certified EOS Implementer™ | Business Coach | Owner 🗿 4mo • Edited • 🔇

At the start of every session, we talk about our healthy rules!

How many rules is the RED66 Marketing LLC team breaking in this picture? 🐸

#### #healthyrules





MARKEING



-Hootsulte, 2023

96% of B2B marketers use LinkedIn for organic social marketing.

78% of social sellers outsell ouw steed don't use social media.

> -LinkedIn Sales Solutions, 2023

-LinkedIn Sales Solutions, 2023

31% of sales reps using social selling reported closing deals worth over \$500,000 without a single in-person meeting with the buyer.

••••

## Tips for Optimizing Your LinkedIn **Profile for** Sales



## 1. Use a professional profile photo



#### John Gallagher · 2nd

Gallagher Uniform, President

Battle Creek, Michigan, United States · Contact info

500+ connections



**Gallagher Uniform** 



Michigan State University



## 2. Add value to your About Section

#### **Pro Tip – Answer the** following questions:

- Who do you help?
- 2. How do you help them?



Verndon Samuel Sales Leader

#### About

With over 20 years of leadership experience in Enterprise Sales and Account Management, I have become an expert at attracting and retaining top accounts, driving sales & amp; revenue growth B2B/B2C, closing high-value deals and building powerhouse sales teams.

I pride myself as a competitive, motivated, and results-driven executive who believes the world is full of untapped business opportunities. I became involved in senior-level sales and account management by building and managing beneficial relationships with customers in assigned territories or markets.

Through my person-centered approach and servant-based leadership style to sales, I've delivered actual results which translated into real revenue. My career achievements include Multi-Year Top Manager Recipient, President's Club Winner, #1 Ranked Sales Employe in multiple positions, and Founding Board Member of Telemedicine Gurus.

Specialties: Enterprise Sales, Account Management, Customer Acquisition, Relationship Management, Sales Strategies, Negotiation, Staff Training, and Mentoring.

## 3. Include your contact information



Julian Moberly Sales Executive Fiber 1 at AT&T

#### About

Fiber Acquisition Executive with AT&T based in the Houston Texas area. I have a passion for helping my clients evolve their business and meet their goals. Telecommunications professional focused on expanding clients technology and security to become a leader among their competition. Results driven professional with a track record of great leadership and leading results.

I want to expand my professional network.

Let's connect-

Julian Moberly

Phone number: 713-235-0197 email: jm034e@att.com



## 4. Add keywords to your summary

Top keywords for CSC members include:

- uniform rental
- linen rental
- B2B
- local business
- where you're located
- key products/ services

**Cory Bracy** · 2nd Sales Manager at Gallagher Uniform

Battle Creek, Michigan, United States  $\cdot \operatorname{\textbf{Contact}}$  info

252 connections



Rebecca Dutcher, Emily Errington, and 3 other mutual connections

| + Connect | Message | More        |
|-----------|---------|-------------|
|           |         | $\subseteq$ |

#### About

Gallagher Uniform is a 5th generation, family business that began in 1893.

As a local, independent laundry, who beats the national chains every day, the Gallagher's promise you Exceptional Service with honesty & integrity.

We are Michigan and Indiana's leading Rental Uniform provider, driven by a passion for Technology and Innovative uniform programs.

G-Trak, our online garment tracking system, is proven and accurate. It manages your garments efficiently & effectively, saving your company time and money.



**Gallagher Uniform** 

Western Michigan

University

## 5. Customize your URL

To change:

- 1. Sign into your LinkedIn
- 2.Click "View Profile"
- 3.Click "Edit public profile and URL" (pencil icon)
- 4. Make desired edits and save

\*Note: The URL can't have caps or spaces

### Contact Info

Your Profile

linkedin.com/in/jelenacerovic



in

#### Websites

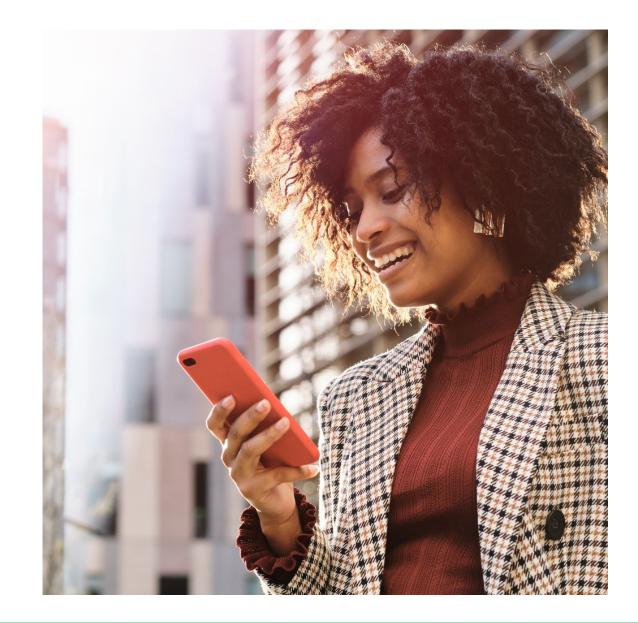
skylead.io/ (Company)

skylead.io/blog/ (Portfolio)

#### Email



#### Best Practices for Salespeople on LinkedIn





 Keep your profile updated and post on a regular basis



2. Keep your experience section up to date and include details

#### Experience



Vacation Rental Owner, Co-Host, & Property Manager Airbnb · Full-time

May 2018 - Present · 5 yrs 2 mos

- Manage bookings, inquiries, and guest communication via various channels such as Airbnb, VRBO, and Booking.com

- Ensure properties are clean, maintained, and presented in the best possible condition for guests
- Coordinate with cleaners, maintenance personnel, and other contractors to ensure a seamless guest experience
- Respond to and resolved any guest issues or complaints in a timely and professional manner
- Maintain a high occupancy rate and achieve excellent guest reviews
- Support primary hosts with managing listings, calendars, and pricing
- Implement and maintain systems and processes to improve efficiency and guest satisfaction



Account Manager

RED66 Marketing LLC · Full-time Nov 2021 - Present · 1 yr 8 mos Remote

•Build and maintain strong, long-lasting customer relationships and act as the main point of contact for all client matters.

•Successfully manage deadlines and multiple projects by maintaining efficient communication, prioritizing, and delegating tasks via Asana.

•Oversee and maintain clients' online presence and create marketing strategies to meet client goals and objectives.

•Work with clients and internal teams to develop strategic marketing plans and ensure KPIs are being met. •Present reports to clients on digital advertising campaign performance on a monthly basis.

•Create valuable and engaging content for client websites, emails, newsletters, press releases, along with print and digital ads.

•Stay on top of accounts and make sure they're receiving services that are within their budget and meeting their needs.

•Collaborate with marketing agencies and vendors to coordinate brand awareness, brand products, and marketing efforts.

#### Owner

Chic Travel Boutique

Dec 2017 - May 2022 · 4 yrs 6 mos

- Speak with clients in person, via e-mail and over the phone to discuss their domestic and international travel plans and provide relevant information in regards to methods of transportation, cultural standards, currency exchange, and travel regulations.

- Conduct research and prepare meticulous travel itineraries complete with pricing, accommodation, airfare, transfer, tour and any additional information needed for each trip.

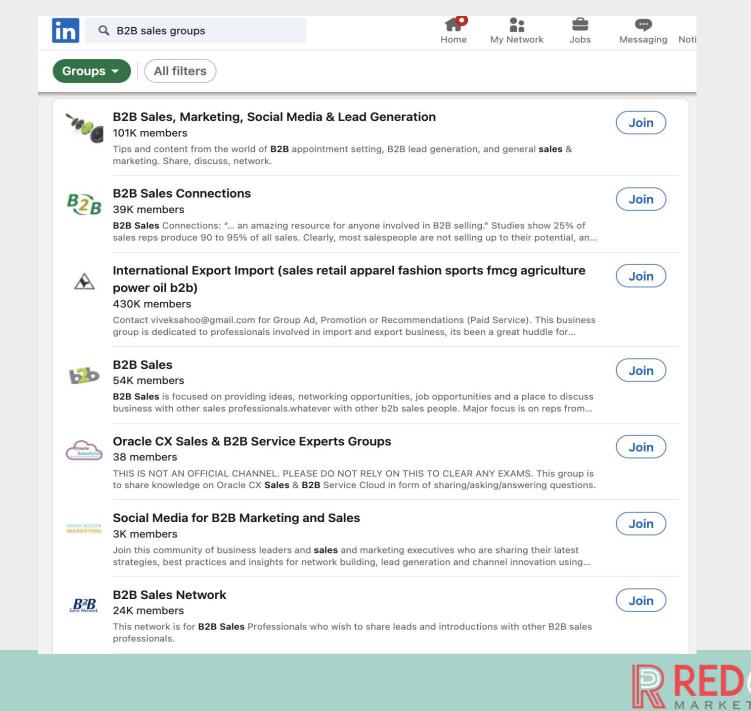
- Communicate effectivly with clients, travel suppliers, & OTAs throughout the entire travel process.

 Make all necessary booking arrangements and keep detailed financial records in order to pay suppliers.



## 3. Follow people in your industry

\*Pro Tip: Join LinkedIn Groups to connect with others that have the same interests or in the industries you're selling to



## 4. Share content you or your business created



Marilyn McCarty • 1st Marketing Professional + I love the arts! A seasoned writer, event ... 2mo • 🔇

Do you use uniforms in your business? Consider Kleen Kraft Services! Local, independently owned and operated family-business since 1952 :)



+ Follow

Ever wonder what happens to your uniforms between the time we collect the dirties and deliver clean ones back to your door? Here's a peek behind the scenes at Kleen Kraft's laundering plant. E ...see more



Behind the scenes at Kleen Kraft. Taking care of your uniforms.



...

## 5. Start organic conversations

From: **Corey Dull** <<u>corey@brkthru.com</u>> Date: Wed, May 3, 2023 at 3:39 PM Subject: #66 on the Lions To: <u>rebecca@red66marketing.com</u> <<u>rebecca@red66marketing.com</u>>

Hey Rebecca,

How many kids did you intimidate being the 1<sup>st</sup> girl to play football back in the day!?! That's super cool! I was on the lions website and seen there's a guy Ross Pierschbacher who wears #66....I feel like you two need to do a jersey swap this season!

Hope your week is going well! I'll be brief, but I wanted to reach out and see if there's mutual interest in chatting.

<u>Brkthru</u> was founded to be the alternative choice for agencies using a digital media partner. With 70% of our company being media buyers, strategists, and SEM specialists, we take the weight of digital off your back.

We have no minimums, no long-term contracts, and no oversight fees. Although our partnership is custom to your needs, the serviceorientated approach will always remain the same.

Is there time next week to have a capabilities call? I'd love to see if we're a fit.

Best,



**Corey Dull** sr. Business Development Specialist Learn more about me 517.358.7119 brkthru.com



## Quick Tip: Dos and Don'ts

#### Dos:

- Have a solid personalized hook find something you have in common.
- Ask questions, show that you genuinely care.
- Be prospect-oriented. Everything you say must serve the prospect and their business.

#### Don'ts:

- Don't sell in your Connection Request Message
- Don't use the same pitch on everyone.
- Don't talk about yourself right away.
   Your lead will for sure check the LinkedIn profile of you and your company, so make sure it sells for you.



## How To Know It's Working

Some basic metrics you can track include:

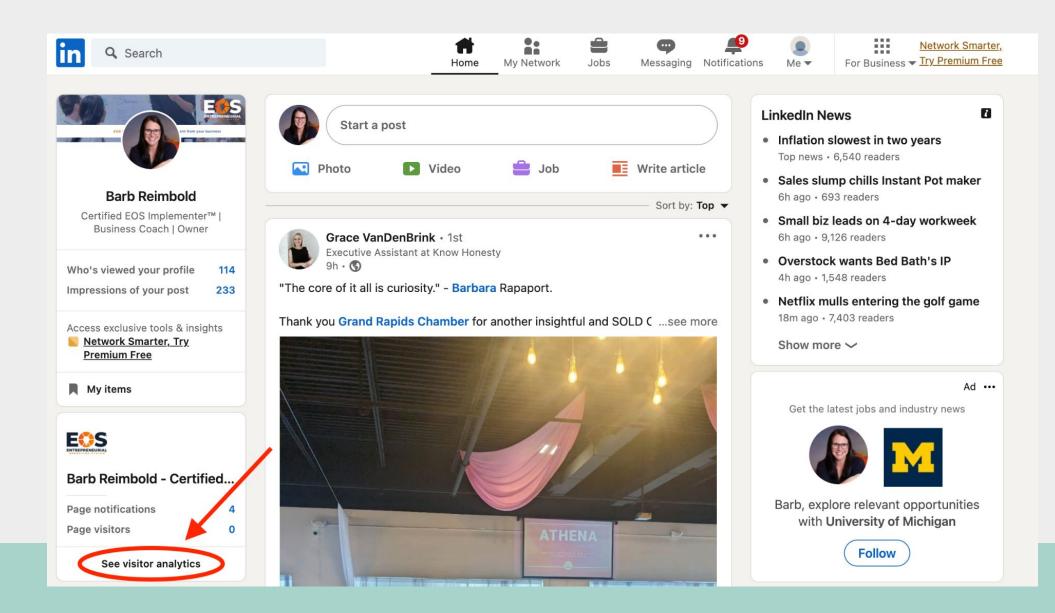
- # of profile views
- # of views on posts/shares
- Engagement rate
- # of followers
- # of new connections
- Connection acceptance rate
- Connection conversion rate
- Number of opportunities

#### LinkedIn Pulse, 2021





## How To See Analytics On LinkedIn



RED66

## How To See Analytics On LinkedIn

...



Barb Reimbold · You Certified EOS Implementer™ | Business Coach | Owner

Saying no to someone can be hard.

We often tend to overthink and over explain when saying no, c ... see more

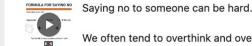
#### FORMULA FOR SAYING NO





#### Post analytics

#### Barb Reimbold posted this . 5d



We often tend to overthink and over explain when sayin ...show more

#### **Discovery**

434 Impressions

#### Engagements 0

| Reactions | $3 \ \rightarrow$ |
|-----------|-------------------|
| Comments  | $0 \ \rightarrow$ |
| Reposts   | <b>0</b> →        |

#### Video performance @

| 165   | 162     | 131.7          |
|-------|---------|----------------|
| Views | Viewers | Minutes viewed |

MARKETING

# Social Media (LinkedIn, specifically) is a great tool to:

# Nurture leads Identify more prospects Connect with current customers Close more deals

## **Questions?**



## Thank you!



@red66marketing



elizabeth@red66marketing.com

